



OPENING MONDAY, MAY 18th

Following the guidelines of local, state, and federal officials, we are excited to announce that we will be re-opening on Monday, 5/18/20! We were cleared to open on Friday, 5/8/20 but felt that was a bit too early and needed to continue our preparations to ensure that you are welcomed back to the safest experience possible!

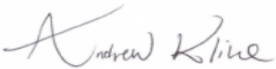
Your family and our employees' health and safety is of the utmost importance. The following procedures have been developed with safety for all in mind. We will continue our cleaning/disinfectant efforts as we were doing prior to closure. *Please keep in mind that the CDC has stated that there is no evidence that COVID-19 can be spread through the use of properly maintained pools.*

- Everyone entering the facility will have their temperature checked prior to entry. These temperature checks will be contactless utilizing a forehead scan. Avoid sitting in a hot car as this can lead to a high reading. Anyone with a reading of 100.4 or greater will not be allowed to enter. [This threshold was defined by the CDC](#). Please arrive a few minutes earlier than normal.
- Staff must agree to abide by CDC guidelines outside of AquaKids.
- Enter through the front door, exit through marked exit doors in the pool area.
- Wipe-downs of common areas frequently throughout the day.
- Front desk will not be present. Calls answered off-site.
- Out of water staff will be wearing masks. We strongly recommend parents wear masks as well, although this is not required.
- End of class parent time will be temporarily suspended so we can safely turn over classes.
- Chairs will be separated by 6 ft. Seating on pool deck available.
- 1 adult per swimmer permitted. Please leave others at home.
- All toys, puzzles, games, stickers, and snacks will kept in storage.
- All changing rooms will be closed (currently required by Gov. Abbott) - Wear swimsuit in and out. Bathrooms available.
- Limited toys will be available during class and they will be kept in the water for disinfecting purposes.
- Hand sanitizer and wipes will be available.
- We will be operating at 25% capacity.

If you feel sick or have experienced fever, cough, or shortness of breath, or if you have traveled outside the U.S. in the last 14 days, please stay home. Our make-up lesson policies will be very flexible at this time.

Please be patient with us and kind to others as we operate at this "new normal." We are so excited to see all of you again! We have missed you dearly. **Prorated tuition for May will be charged on Sunday, 5/17/20.** Make-up lessons from the canceled classes in March will be available beginning 5/18/20 and never expire as long as you are actively enrolled. If you have any questions, simply respond to this email. Thank you!

Sincerely,

A handwritten signature in cursive script that reads "Andrew Kline". The signature is written in a dark ink and is positioned below the word "Sincerely,".

Andrew D. Kline
Chief Operating Officer