



AquaKids - COVID Update

Hello AquaKids Families!

Following the guidelines of local, state, and federal officials, we re-opened on Monday, 5/18/20! Thank you to our families that stayed with us through this hard time. To our new families - WELCOME!

Your family and our employees' health and safety is of the utmost importance. The following procedures have been developed with safety for all in mind. We will continue our cleaning/disinfectant efforts as we were doing prior to closure. *Please keep in mind that the CDC has stated that there is no evidence that COVID-19 can be spread through the use of properly maintained pools.*

- Per the Governor's order on 7/2/20 - face masks are required for all patrons 10 years or older unless a mental or physical condition prevents wearing a mask. All staff are wearing face masks or face shields.
- Everyone entering the facility will have their temperature checked prior to entry. These temperature checks will be contactless utilizing a forehead scan. Avoid sitting in a hot car as this can lead to a high reading. Anyone with a reading of 100.4 or greater will not be allowed to enter. [This threshold was defined by the CDC.](#) Please arrive a few minutes earlier than normal.
- Staff must agree to abide by CDC guidelines outside of AquaKids.
- Enter through the front door, exit through marked exit doors in the pool area.
- Wipe-downs and sanitation of common areas every 30 minutes.
- Front desk will not be present. Calls answered off-site.
- End of class parent time will be temporarily suspended so we can safely turn over classes.
- Chairs will be separated by 6 ft. Seating on pool deck available.
- All toys, puzzles, games, stickers, and snacks will kept in storage.
- All changing rooms will be closed - Wear swimsuit in and out. Bathrooms available.
- Limited toys will be available during class and they will be kept in the water for disinfecting purposes.
- Hand sanitizer and wipes will be available.
- We will be operating at 50% capacity.

If you feel sick or have experienced fever, cough, or shortness of breath, or if you have traveled outside the U.S. in the last 14 days, please stay home. Our make-up lesson policies will be very flexible at this time.

Please be patient with us and kind to others as we operate at this "new normal." We are so excited to see you! We have missed you dearly. Make-up lessons from the canceled classes in March are available and never expire as long as you are actively enrolled. If you have any questions, we are available by call, text, email, or live chat. Thank you!

Sincerely,

Andrew D. Kline
COO